

Auburn & Mountain Hearing News

Fall | 2013

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NEW TECHNOLOGY

Oticon | ConnectLine



ConnectLine Microphone is a discreet clip-on microphone that enhances speech understanding of a chosen speaker's voice in challenging sound environments.

- Improved speech understanding
- Versatility in daily use
- Useful in noisy environments

Visit an Auburn and Mountain Hearing Centre to learn more!!

Did You Know?

The #1 preventable cause for in-house repair is **earwax damage**.

Welcome to the Auburn and Mountain Hearing Centres Fall Newsletter



Septemeber 22nd marked the first day of Autumn, a season that is celebrated and most recognized as a season of change. It is during this season that we get some of the most beautiful examples of the incredible way nature embraces change. From the shorter days, to the spectacular way the leaves change colour, there is no denying that an important transition is

happening right before our eyes. Auburn and Mountain Hearing Centres understands that change is not only necessary, but important for new growth. That is why we've made some changes along our journey. We have updated our website, adding more information for your convenience, as well as updated our Facebook page to connect with you better. During this season of transformation we hope to continue to develop and grow to better serve you, and wish you a safe and happy Autumn!

- Auburn & Mountain Hearing

Living With Hearing Aids

Congratulations! You have taken an important step towards your hearing health with your new hearing aids. Listening through your hearing aids is an experience that is often new and different. It is important to understand that hearing aids do not provide 100% restoration to your hearing; however, with the expertise of your audiologist, patience, and realistic expectations you can adjust to listening with your hearing aids, resulting in a positive and rewarding experience.

For a **smooth transition** to living with hearing aids, it is important you wear them all day, everyday to understand how your hearing aids sound in quiet and with background noise. Furthermore, always make sure your hearing aids are properly positioned in your ear.

A **loose fitting hearing aid**, or a build-up of earwax can result in feedback or whistling. If you find yourself in this situation, see your audiologist to make adjustments. Sometimes an adjustment to the hearing aid, ear mold, or both need to be made. By following these simple tips, you can find living with hearing aids a successful experience.



What is an Audiologist?

And how can they help?

Audiologists are autonomous hearing professionals that do not require a Doctor referral. Audiologists' expertise includes the prevention, identification, assessment, treatment and (re)habilitation of auditory and balance disorders; they provide care to all age groups. In Ontario, only Physicians or Audiologists can legally prescribe hearing aids.

Why Should I Consider an Audiologist?

Did you know that Hearing Aid Dispensers, Hearing Aid Specialists, and Audiologists are all approved by the Ontario Government to sell hearing aids, but that only Audiologists and Physicians can legally prescribe hearing aids? **You need a prescription in Ontario to get your hearing aids.**

Most patients that come into our clinic are not aware of this fact. Visiting an audiologist can save you time, since you don't have to see a prescriber before obtaining your hearing aids. No referral is required! Also what you should be considering is the knowledge, education, and expertise of the clinician rather than just the price. The top reasons according to research for patient satisfaction with hearing aids are directly attributable to the patient's experience with a trained hearing professional.

Visit our Doctor of Audiology at one of our award winning clinics!

Hamilton (Main): 905-574-4187

Hamilton (West): 905-383-4971

Waterloo: 519-886-2416

Cambridge: 519-620-4327



Did you know that the prices of hearing aids are regulated in the province of Ontario?

Our clinics can offer the same hearing aids as any other clinic in the region, and in the same price ranges. Recently however, advertisements for low priced hearing aids have caused some patients that bought them to visit us with complaints because their expectations for better communication were not met by the technology of the lower priced hearing aids. The old adage is true...You get what you pay for. Our independently owned clinics deal with every hearing aid manufacturer on the market, and we stay current on all leading technologies available for your particular hearing loss and lifestyle.

Auburn & Mountain Hearing News

Proper Care For Your Hearing Aid:

Properly caring for your hearing aids is an important step towards ensuring that your hearing aids work effectively. Here are some tips for making the most of your hearing aid.

Cleaning:

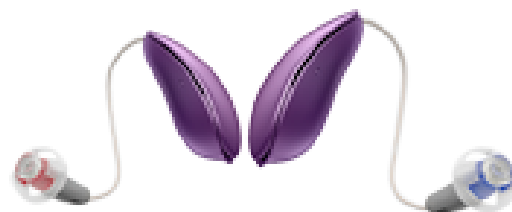
Clean your hearing aid with a dry, soft cloth as earwax usually builds up on the device. Clean your hearing aids every night when you remove them. The Auburn & Mountain Hearing Centres will provide you with the tools for cleaning your hearing aids, and instructions on how to use them. Never use alcohol, solvents, or cleaning agents on your hearing aids. You can obtain special care products for cleaning your hearing aids at our offices.

Protection:

Keep your hearing aids safe from moisture. Do not swim, shower, or bathe with them on. If your hearing aids do get wet, open the door and remove the battery. Dispose of the battery and set aside the hearing aid for a few hours until fully dried. Never place your hearing aids in the microwave, on heaters, or in direct sunlight. Furthermore, don't put on any hairspray or cosmetics while wearing your hearing aid. The tiny particles in these products may clog the microphone input or volume control. Always store your hearing aids away from children and pets.

Batteries:

There are many different sizes of hearing aid batteries. It's important to know that size matters when it comes to these batteries. The larger the battery, the longer it will tend to last. A size 13 battery stores more energy than a size 312, which stores more energy than a size 10A. Therefore a size 13 battery will last longer than a size 10A battery. The typical life span of a size 312 battery is around 110 hours. This means that if you use the battery for ten hours, your hearing aid should work for about 11 days. Other factors can also shorten the life of a single battery including the type of listening environment you are in, and whether there is high humidity present. Finally, don't forget to open the battery door at night to prolong the battery life.



If you have any further questions or concerns, our Doctor of Audiology and Hearing Care Representatives at Auburn and Mountain Hearing Centres are happy to help! Feel free to contact us to answer your questions!

1-888-460-3277 (EARS)



Hearing, Listening & Learning

October came so fast! By now, your child has been in school for a month and is learning to adapt to the school day routines. It's also a very busy time of year for parents and their children often with picture days, soccer try-outs, class trips, and after school programs. With so much happening during this month, children who are having difficulties listening, focusing, or understanding when there is background or distracting noises may feel left out or disconnected in the classroom. Fortunately, there is a solution-the iSense.

The iSense is a wireless FM system, designed for children with behavioural difficulties, autism, ADHD, learning disabilities, or CAPD. It works by delivering a teacher's or any other desired voice to your child's ear-wirelessly and in high quality. Your child will hear the speaker as if the speaker were 3-6 inches away. This provides a great opportunity in classrooms and other public places for children to hear and understand better despite the background noises and distractions.

The iSense consists of a wireless microphone that picks up the desired speaker's voice at the source, and transmits it via radio waves to an FM receiver. The desired speaker would wear the wireless microphone, while the child would wear the iSense receiver. The technology behind the iSense results in clear sound quality and optimal transmission. Volume can be set automatically to the level of background noise, and in any environment. The maximum output level stays within safe limits always, and it provides a SoundCheck of your child's learning and communication environment.

Got more questions and concerns? Call one of our Hearing Care Representatives at a location near you. We would be happy to explain in further detail and help you decide if iSense is right for your child.



The Importance Of Getting Routine Hearing Tests Through Out Life

With newborn hearing screening programs in Ontario, most children are being diagnosed with hearing loss almost immediately. However, newborn hearing screening does not rule out late-onset, fluctuating or progressive hearing loss. If a hearing loss isn't properly identified, a child may experience a number of different problems such as academic failure, speech and language delays, cognitive delays, behavioral problems or social isolation. If you are concerned about your child's speech or hearing ability, do not wait to have them assessed. Hearing loss should also be ruled out if there are behavioral concerns in the classroom at school. There are many solutions and options available that can be highly beneficial to your child, now and in the future.

Sarah Mason, our Director of Clinical Audiologist recommends all children should have their hearing rescreened prior to entering kindergarten. **Call our clinic for more information about the pediatric services we provide our community.**

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Hamilton (Main): 905-574-4187

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Available Now:

Fun, Funky, Swirly Custom Made Ear Molds!
Made at our clinics and ready to take home in minutes!

Hypo-Allergenic · Non-Toxic · Custom Fit

Last up to 2-3 years, saving you money compared to disposable ear plugs!

Get Yours Today!

Save
25%

